



GENERAL MOVING™
CARRIERS

228 Burnett Ave.
Maplewood, NJ 07040
Toll Free: 877-510-MOVE
Fax: 973-761-4044
www.genmove.com

PC00087400 - MC502645C - DOT1293418

We appreciate your taking the time to complete the following survey. As we strive to afford our customers the best service, we would be grateful for any comments you may have to pass on firstly to our staff members and to our future customers wanting some references.

Date of Move: 6/25/10

Name: Marcia Thomas

Address: 180 Indiana St.

City: Maplewood State: NJ Zip Code: 07040

Phone # (973) 232- [REDACTED] Work # () _____

Email Address: marciaanthomas@yahoo.com

How did you find out about us (circle one)?

- Yellow Book Sprint Verizon Post Card
 On-line Banner On the Web Saw our Truck Referral
 Other (please specify) google + Maplewood online

How did you find our service during the move? Fantastic! 10 minutes

early - worked non stop, efficient, helpful, nice, + moved everything as if it were their own

What was our best attribute that helped you during your move? _____

took care of all furniture (antiques - we have a lot)

Was our staff diligent and/or helpful? What was their best feature? Very nice

(all 4) We had A LOT of books on 3rd floor. They didn't complain.

Overall, how satisfied are you with our services during your move? _____

Extremely satisfied. Would highly recommend

Would you be willing to recommend us to your friends, neighbors and family etc.? Yes!

Any referral that uses our moving services entitles you to a \$50 gift.

We thank you for your comments and hope to be of service to you in the future.

The Management

- We had a lot of valuable, very old furniture in our family (some 200 yrs old) and the team took great care with each piece.
- They took ~~of it~~
- They set up the furniture and put items exactly where we wanted them so that all we need to do is unpack boxes.
- We had a lot of books (a lot) and they moved them without complaint.
- The entire team was curious, kind, funny, helpful and worked non-stop. I didn't have to worry about a thing!
- The team, led by Rich, were very strategic in how they worked to save time (and saved me money!).
- Very trusting team - they even found a credit card ~~and~~ while loading the truck + found me to return it.